This fact sheet is about: Planning and Environment Decisions Wales



The Planning and Environment Decisions
Wales thinks about:



• local development plans.



• appeals about planning.



• planning for old and historic buildings.



footpaths and other rights of way across land.





What do you do before you contact us?



If you are not happy with a planning decision you must first complain to the Council.



What can we do?
We can do something if:



the Planning and Environment
 Decisions Wales did not follow the rules when it said yes or no.



the Planning and Environment
 Decisions Wales dealt with your
 complaint badly.





What can't we do?
We cannot:



say if a decision was good or bad.



Things to think about



We can tell the Planning and Environment Decisions Wales what we think it should do if we think it did something wrong





More information



Planning and Environment Decisions
Wales is at: www.gov.wales/planning-and-environment-decisions-wales



Planning Aid Wales gives free advice at:

www.planningaidwales.org.uk



You do not need a solicitor or advocate to go to us.

Our service is free and fair.





If you are still not sure if the Ombudsman can help, contact us.



How to contact us



0300 790 0203



ask@ombudsman.wales www.ombudsman.wales



@OmbudsmanWales

Photosymbols.



The Public Services Ombudsman for Wales

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This easy read leaflet was prepared by Barod CIC using